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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Dorcen L. Galli

Examiner: Kang, Insun

Serial No.: 09/870,223

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For: METHOD AND APPARATUS FOR TAILORING VOICE PROMPTS OF AN
INTERACTIVE VOICE RESPONSE SYSTEM

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Request for Reconsideration

Sir:

This Request for reconsideration is in response to the Final Office Action mailed

March 25, 2005.

OK to enter
TK 6/13/05

09/870,223

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